



## User Profile Deletion Request Form

**Important note: deleting your account using this form will NOT reset your password.** If you need help with a password or cannot access your account, please use the [Forgot Password link](#).

CoastLife Credit Union values your privacy. If you wish to delete your online banking account (the account you use to log in to our online banking system and our mobile app), please complete the form below.

Your information will be reviewed and a CoastLife team member will contact you for further verification within 3 business days.

**Please note that when your account is deleted after you submit this form:**

- You will no longer be able to log in to online banking or the CoastLife mobile app.
- You will not be able to see electronic copies of past account statements. If you have opted in to receiving electronic statements and/or tax documents, your preferences will be changed to receiving paper statements and paper tax documents. **PLEASE NOTE:** The monthly paper statement fee will apply.
- Any activity you previously set up within online banking or our mobile app will be disabled and/or deleted. This includes real-time account alerts, Bill Pay payments and payee info, external transfers to other people or accounts, cross member transfers, and scheduled or recurring transfers, as well as any history for any of these services.
- Your CoastLife accounts and loans will remain open and unaffected. This form is only used for deleting your online banking account.

Reason For Deleting Account \_\_\_\_\_

First Name \_\_\_\_\_ Last Name \_\_\_\_\_

Street Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Phone \_\_\_\_\_ Email \_\_\_\_\_

Email form to [FSP\\_Processors@MyCoastLifeCU.com](mailto:FSP_Processors@MyCoastLifeCU.com) or fax to 361-986-0636.